

# ELMAMOUN YOUSIF SULFAB

Resume

+1 (571) 213 0179

moon.sulfab@gmail.com

## Work experience

- Since 01/2007 ● **Director of Information Technology**  
**United States Senator Mitch McConnell, Majority Leader | Washington, DC**
- Architect, maintain, troubleshoot and support information systems infrastructure for a 175-person office.
  - Train technical and general staff in support processes and troubleshooting techniques.
  - Attend security briefings and brief staff on Information Security best practices.
  - Select, install, configure, and test PC and server hardware, software.
  - Maintain system performance by performing system monitoring and analysis, and performance tuning.
  - Troubleshoot system hardware, software, networks and operating and system management systems.
  - Design and run system load/stress testing and escalate application problems to vendor.
  - Establish and test disaster recovery policies and procedures.
  - Design and conduct training programs for Information Security awareness and disaster recovery.
  - Perform system upgrades to include development, testing, evaluating, and installing enhancements and new software.
  - Submit information for budgets and monitor expenses.
- 08/2006 ● **United States Senate Network Support Engineer**  
08/2004 **General Dynamics | Washington, DC**
- Integrated, selected and developed procedures to support 3rd party software.
  - Provided support for software, printing, and network access issues to entire Senate community.
  - Provided senior level support to internal Help Desk operations.
  - Responsible for installation, configuration, support and client training of Capitol Correspond.
  - Worked on connecting and configuring PC's, and NT servers to the network.
  - Provided desktop support in a cross-platform environment.
  - Perform special projects as needed.
  - Identify, research, and recommend solutions on technical issues as needed.
- 08/2004 ● **United States Senate Software Specialist**  
08/2000 **InterAmerica Technologies, Inc. | Washington, DC**
- Provides client site level 2 support of capitol Correspond database management software running on MS SQL database.
  - Responsible for installation, configuration and support of Capitol Correspond SQL database.
  - Troubleshooting with MS SQL, and troubleshooting printer issues.
  - Provide desktop support in a cross-platform environment.
  - Support the ongoing development and maintenance of local area network.
  - Support effective security systems.
  - Back-up system and updates.

## Education

- 2014 ● **American Military University**  
**Charlestown, West Virginia**  
Masters of Arts / National Security Studies ( Concentration: Cyber Security)
- 2013 ● **Air Force Command and Staff College**  
**Correspondence / Pentagon (Virginia)**  
Graduate Certificate / Aerospace, Cyberspace
- 2007 ● **Marymount University**  
**Arlington, VA**  
Masters of Science / Information Management
- 1999 ● **Marymount University**  
**Arlington, VA**  
Bachelor of Science / Computer Information Systems
- 2015 ● **Mcafee Cyber Institute**  
**Miami, FL**  
Certified Cyber Intelligence Professional (CCIP)

## Noteworthy Memberships, Qualifications & Awards

- SECRET Security Clearance (Active)
- Partnership for a Secure America Congressional Fellow
- Intelligence and National Security Alliance Member
- Senate Information Security IT Group Member
- Council for Emerging National Security Affairs Member
- Truman National Security Project: Certificate
- CompTIA Security+ Certification
- Foreign Language: Arabic (Fluent)